



INFORMATION ABOUT YOUR  
**MACHINE VISION SYSTEM**

Thank you for choosing STEMMER IMAGING as your machine vision technology supplier. Your machine vision system has been extensively tested to ensure you trouble-free use of your system.

This leaflet contains important information on how to use your system. Further information can be downloaded from our website [www.stemmer-imaging.com/download](http://www.stemmer-imaging.com/download) or via the QR code.



## THE FIRST STEPS WITH YOUR MACHINE VISION SYSTEM

Please check the STEMMER IMAGING folder on the desktop for detailed information about your system set-up.

The folder includes:

- General system documentaion
- Vision system documentation including integration reports and user manual
- Manuals for your hardware components
- Configuration and backup data

## INTEGRATION BASIC

In addition to hardware and software installation and integration our Integration Basic service includes:

- Validation of the components used
- 48 hour burn-in testing
- Device certificate
- System data documentation
- Free service hotline
- RMA controlled repair management according to ISO 9002
- CE declaration of conformity

The Integration Basic report provides detailed documentation of your computer and important information including data on components used, the operating system, general system configuration as well as the tests that were carried out.

## INTEGRATION ADVANCED

Customers who have ordered their machine vision system with the Integration Advanced service package enjoy the following additional benefits:

- Professional installation of required software packages and drivers
- Installation of machine vision components
- Configuration of the entire system
- Performance and benchmark tests
- Customised system test as specified
- Documentation with test protocol
- Long-term archiving of system data (provided you have ordered Integration Advanced services)
- System backup/recovery on USB stick

The Integration Advanced report documents all additional services. A customer-specific user manual offers valuable tips for configuration and use of your imaging system.

## SUPPORT

If you have any questions about your system, we are happy to assist you. Contact details of your local STEMMER IMAGING support team are to be found on our website [www.stemmer-imaging.com/support](http://www.stemmer-imaging.com/support). Please always have your order number ready when you contact us. You will find the order number on the first page of your documents.

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